

CUSTOMER SURVEY

Today's Date: 9/05/06

Loan Officer: Patty Mercer

Borrower Name: Brenda Pijum

Date Loan Closed: 8/02/06

Please rate us on a scale of 1 to 5 with 5 being the highest:

1. The Degree to which we met your expectations on time frames, such as loan approval, and closing. 5
2. The level of courtesy and communication from our staff. 5
3. The accuracy of closing cost disclosures. 5
4. The overall experience of working with us. 5

1. Is there anything that was important to you that we did not address? No
2. What suggestions do you have for improving the level of our service? No
3. When we find information that would be valuable to your mortgage plan, how would you like that information communicated? (E-mail, phone, etc.)? phone
4. Is there another service that we can provide you with at this time or in the future, CPA's, financial planners, etc..? No
5. Are your phone numbers changing? New Home #? No
6. Would you recommend our team to a friend or relative? yes
7. Who do you know who is in need of our services at this time? No

Are 90 day calls ok: Yes No

Comments: _____

"We Value Your Referrals"
Compass Mortgage Advisors