



# ADVISORS MORTGAGE GROUP, LLC <sup>TM</sup>

WWW.ADVISORSMORTGAGE.COM

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How did you first hear about Advisors Mortgage Group?

From Family member

|  | Not at all | Below Avg. | Average | Above Avg. | Extremely |
|--|------------|------------|---------|------------|-----------|
| Your loan officer was Michael Smith  |            |            |         |            |           |
| Was he/she: Helpful/Caring   | 1          | 2          | 3       | 4          | 5         |
| Honest   | 1          | 2          | 3       | 4          | 5         |
| Accessible   | 1          | 2          | 3       | 4          | 5         |
| Your loan processor was n/a <input type="checkbox"/> No Interaction with this person |            |            |         |            |           |
| Was he/she: Helpful/Caring   | 1          | 2          | 3       | 4          | 5         |
| Honest   | 1          | 2          | 3       | 4          | 5         |
| Accessible   | 1          | 2          | 3       | 4          | 5         |
| Your loan closer was n/a <input type="checkbox"/> No Interaction with this person    |            |            |         |            |           |
| Was he/she: Helpful/Caring   | 1          | 2          | 3       | 4          | 5         |
| Honest   | 1          | 2          | 3       | 4          | 5         |
| Accessible   | 1          | 2          | 3       | 4          | 5         |

Why did you choose Advisors Mortgage versus another mortgage company? \_\_\_\_\_

Did you encounter any problems during the process? Yes  No

If yes, please comment:

Were these problems handled effectively and professionally? Yes / No

Did you recognize any extraordinary strengths or weaknesses at Advisors Mortgage? Yes/No

If yes, please comment: MICHAEL SMITH WAS EXCELLENT, VERY PATIENT, AND UNDERSTANDING. HE MADE EVERYTHING EASY FOR ME AND WENT THE XTRA MILE FOR ME. HE REALLY MADE MY BAD SITUATION VERY EASY + PAINLESS

Would you recommend Advisors to a friend or family? Yes/No

May we use your comments in our marketing efforts? Yes/No

Do you have any other comments or suggestions for improvement in our services? Yes/No

If yes, please comment (feel free to use the back if needed):

**WE TAILOR LOANS TO MEET YOUR NEEDS**