



Advisors Mortgage Group, LLC

www.advisorsmortgage.com

Edward Vargo
20071004

January 07

How did you first hear about Advisors Mortgage Group? NEWSPAPER AD

	Not at all	Below Avg.	Average	Above Avg.	Extremely
Your loan officer was Anthony Barber					
Was he/she: Helpful/Caring	1	2	3	4	(5)
Honest	1	2	3	4	(5)
Accessible	1	2	3	4	(5)
Your loan processor was Carissa Marinaro					
<input type="checkbox"/> No Interaction with this person					
Was he/she: Helpful/Caring	1	2	3	4	(5)
Honest	1	2	3	4	(5)
Accessible	1	2	3	4	(5)
Your loan closer was W Steve Kaliff					
<input type="checkbox"/> No Interaction with this person					
Was he/she: Helpful/Caring	1	2	3	4	(5)
Honest	1	2	3	4	(5)
Accessible	1	2	3	4	(5)

Why did you choose Advisors Mortgage versus another mortgage company? THIS IS THE 2ND TIME I USED ADVISOR TO REFINANCE. EVERYTHING WENT GREAT! NO PROBLEMS, NO DELAYS, NOTHING WENT WRONG (THANK GREAT JOB)

Did you encounter any problems during the process? Yes / (No)

If yes, please comment:

NONE AT ALL

Were these problems handled effectively and professionally? Yes / No

DIDN'T HAVE ANY PROBLEMS AT ALL

Did you recognize any extraordinary strengths or weaknesses at Advisors Mortgage? (Yes) No

If yes, please comment:

ALL PERSONS INVOLVED KEPT ME UPDATED ON ALL OF THE STEPS ALONG THE WAY

Would you recommend Advisors to a friend or family? (Yes) No

* ABSOLUTELY WOULD *

May we use your comments in our marketing efforts? (Yes) No

* PLEASE DO *

Do you have any other comments or suggestions for improvement in our services? Yes / No

If yes, please comment (feel free to use the back if needed):

THERE'S NO WAY TO IMPROVE A PERFECT SYSTEM LIKE YOU HAVE WE TAILOR LOANS TO MEET YOUR NEEDS

* THANK YOU *